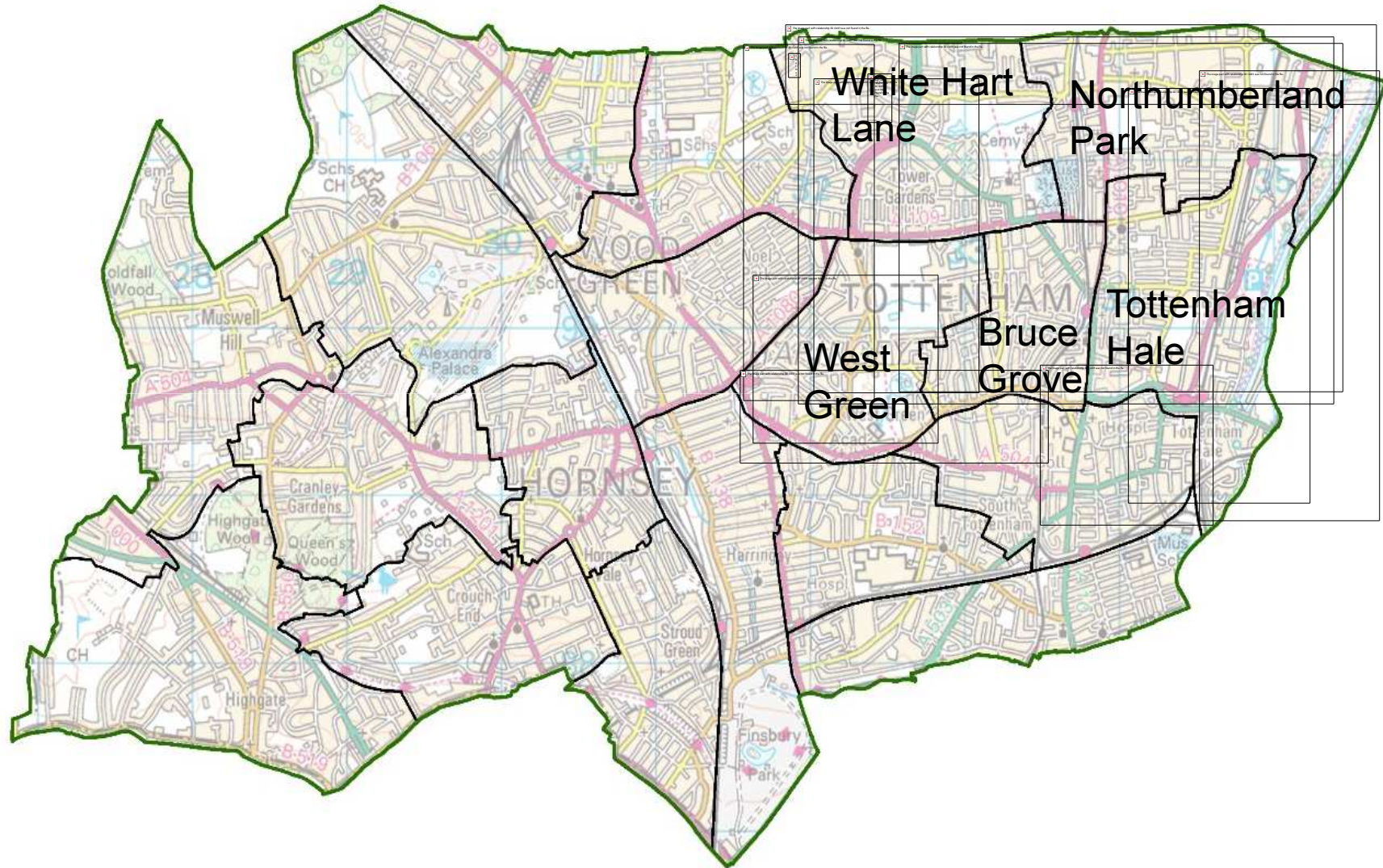
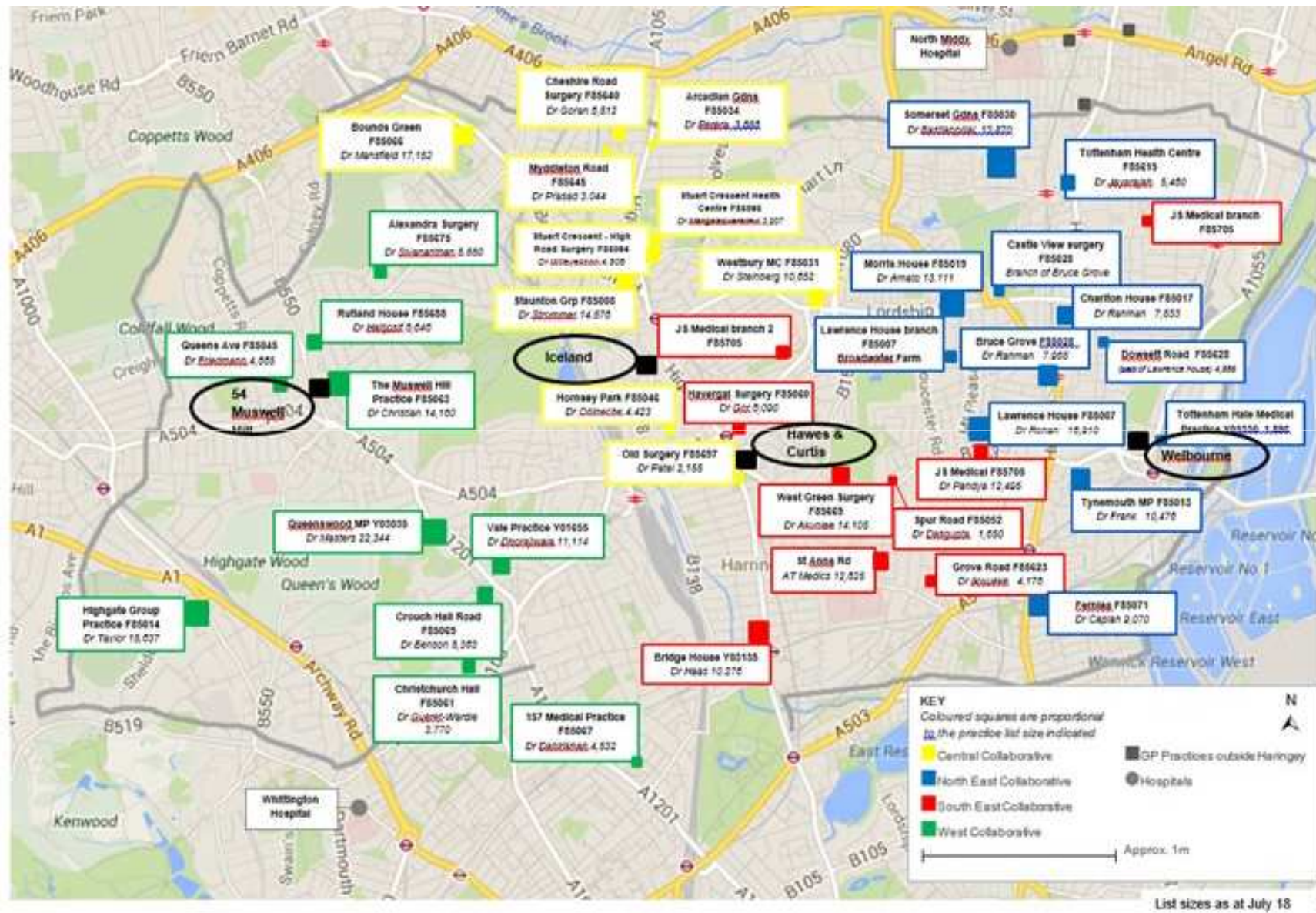


Developing a place-based approach in Haringey

North Tottenham



Haringey GP Practices



Timeline so far

Oct-Nov 2018 ● Community engagement led by Bridge Renewal Trust

Dec 2018 ● North Tottenham launch

Jan 2019 ● Integrated Localities Framework meeting

Jan-Feb 2019 ● Deep Dive; interviews with staff, services and organisations

Feb 2019 ● Haringey Intergreat event
Groundwork and North Tottenham Deep Dive feedback

Mar 2019 ● Framework Group meeting
Update to Councillors

April 2019 ● Framework Group meeting
Preparation for Sprints

May 2019 ● Adult Social Care and Locality Working Sprints
Borough Partnership Discussion

North Tottenham

Interviews of residents and staff:

- Need **low level support** for mental health, housing, employment and benefits
- Need to **prevent issues** as far as possible
- Information, advice, help should be easy and joined up
- Problems to be dealt with in the round
- Long-term support should be **holistic** and come together around the person or family



Public health data:

- Higher prevalence of **diabetes and hypertension**
- Higher proportion of **alcohol-specific hospital admissions**
- Highest prevalence of **overweight/very overweight children**
- 7.7% less young people achieve 5+ GCSE
- Household incomes are 25% less than the Haringey average

The socio-economic picture:

- Over a **100 community and voluntary services** working in the area
- Assets in the community - Children's Centres, Community Centres, Regeneration plans, Tottenham football stadium
- 78% of residents have **good friendships and associations** in their local area
- 83% say relations between ethnic and religious communities are good
- **Vibrant Economy Index** - sits within the top third on Resilience and Sustainability, and Community Trust and Belonging

The vision

We want to create a step forward in how well we prevent issues arising and nip them in the bud early, through more integrated public services and more resilient local communities.

This means:

- A **simpler, more joined up** local system that offers the right support at the right time that manages the growth in demand and to reduce duplication in the system
- **Integrated, multi-disciplinary** teams from across the public sector working together on the same geography and tackling issues **holistically**, focused on **relationship-building and getting to the root causes**
- A workforce who feel **connected** to each other and able to work **flexibly**, better able to meet people's needs
- A new system **partnership with the voluntary sector** to co-ordinate local activity, networks and opportunities – so that we make the best use of the **strengths and assets of our communities**

Locality
working
vision

A strategic and innovative focus on **culture and behaviour** among staff and residents

A joint approach to the **shared public estate** with services delivered from fewer, better buildings, enabling estate rationalisation and new social housing.

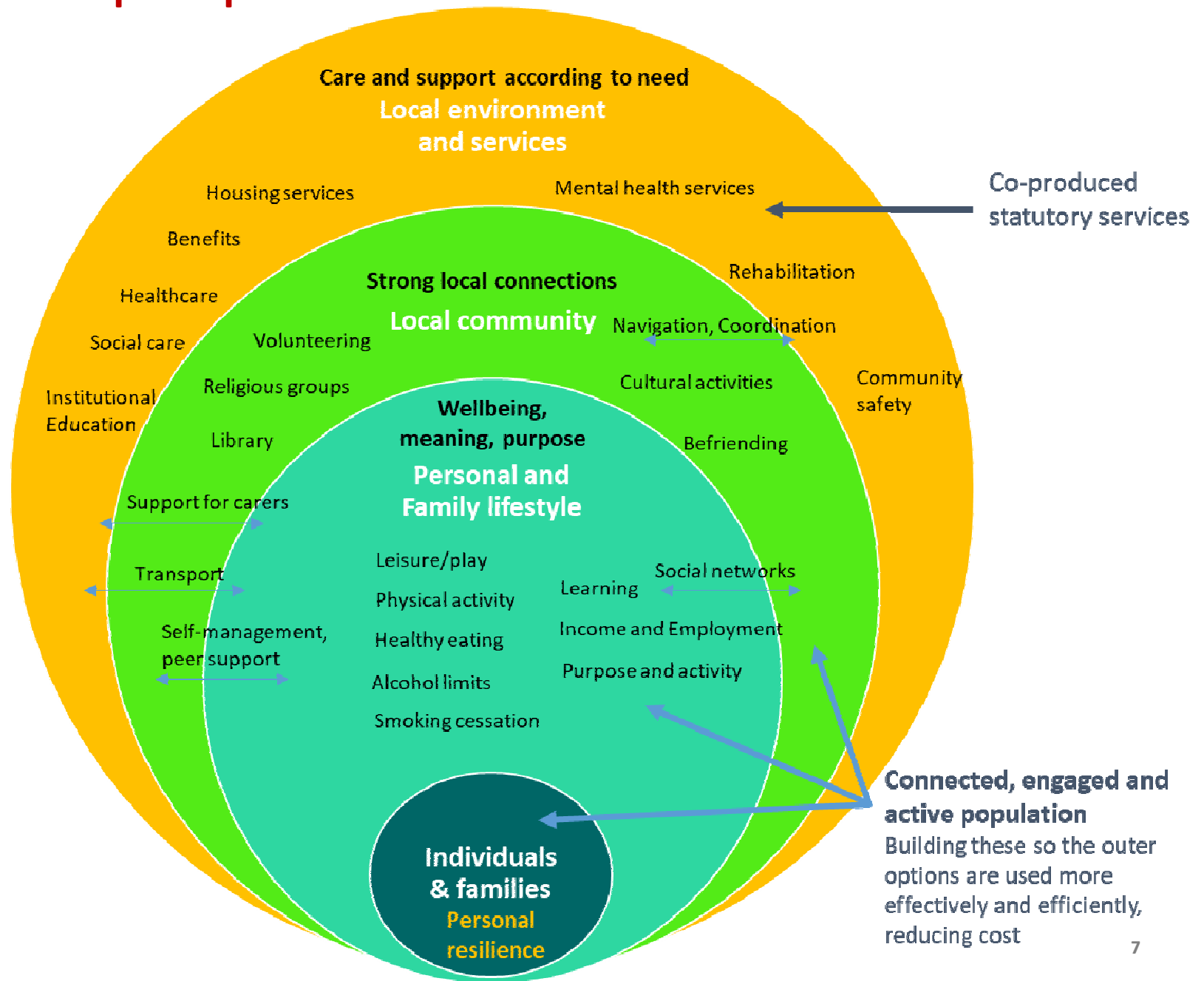
Integrated data and systems

A **mature approach to finance**, risk and reward across the local system.

More **joined-up governance** of strategy and spend with the Council and NHS – so that we are jointly deploying our resources to achieve the most impact

Enabled
by

Resilient people and communities



Our Principles

Preventative approach

- Deliver on our priorities to create more immediate change on the ground
- Strengthen early intervention and prevention options
- Community-based, all age early intervention and support

Partnerships rooted in local communities

- Build on assets and initiatives already in the community
 - For example – Community First may operate a spoke from a school or GP office – taking the service to where people are
- Grow services from the bottom up

A learning approach

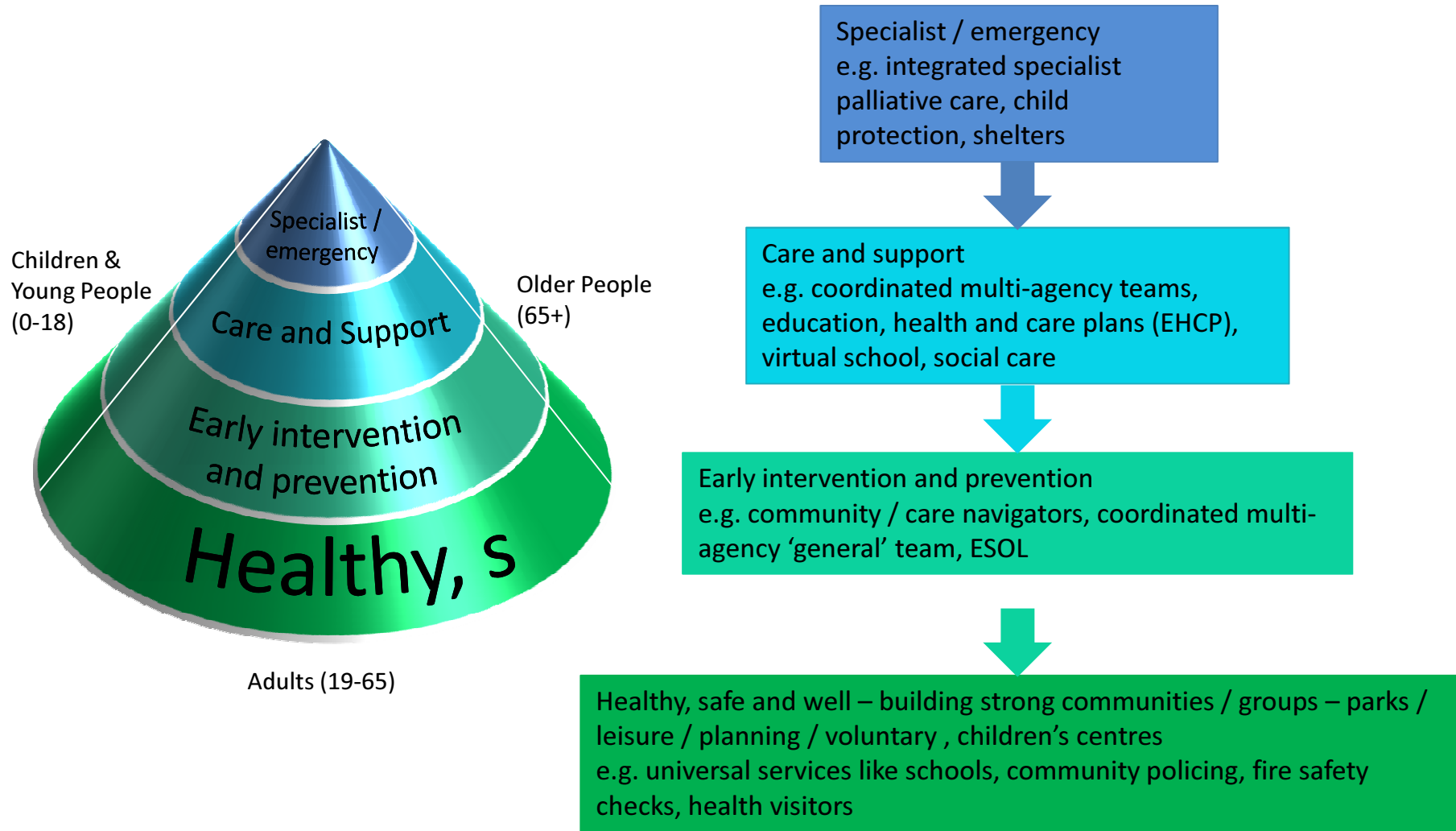
- Test and learn – so we can be creative, test different options, and be responsive to what we learn – adaptable and flexible
- Work out as we learn how this can be grown across the rest of the borough

Strength-based approach

- Strengths-based approaches, empowering residents to take ownership of their lives – building resilience, self-sufficiency
- Focus on the resident's own definition of a good life
- Focus on building support networks and capacity within the community
- Dealing with problems in the round – 'no wrong door'

Fundamentally we want to:
Recognise people's own assets and strengths and support them to be more resilient
Have strong and resilient communities
Prevent rather than manage the consequences

Care Cone



Scope

Specialist and Emergency services (borough-wide)

- Includes Complex Care Teams, Rapid Response, Specialist health or care services

Joined-up care and support

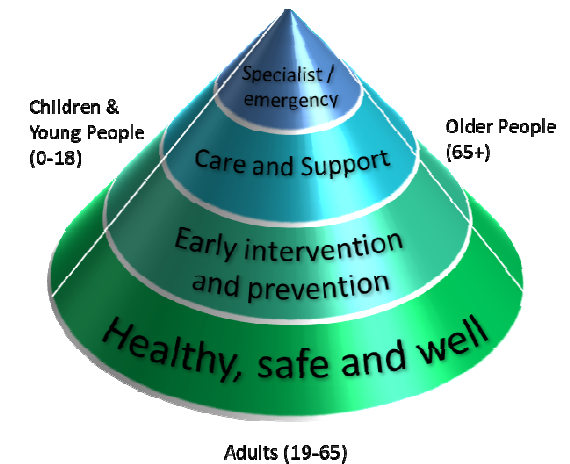
- Place-based coordinated working with Primary Care Networks
- Building trust and connections between staff across services and organisations
- A proactive and preventative approach

Strengthened early intervention and prevention

- Expanding Community First
- A coherent model for care navigation and social prescribing

Healthy, safe and well

- Building voluntary sector leadership
- Building community capacity
- Strengthening the public health offer for prevention



Place-based approach

Agreed priority areas for test and learn in North Tottenham

Enablers

Workforce development

- Adopt a strengths-based approach
- Build shared leadership within the locality
- Understand the role of the team and what they do to allow a joined-up and holistic approach
- Deal with problems in the round – ‘no wrong door’
- Training and development to facilitate and embed the approach

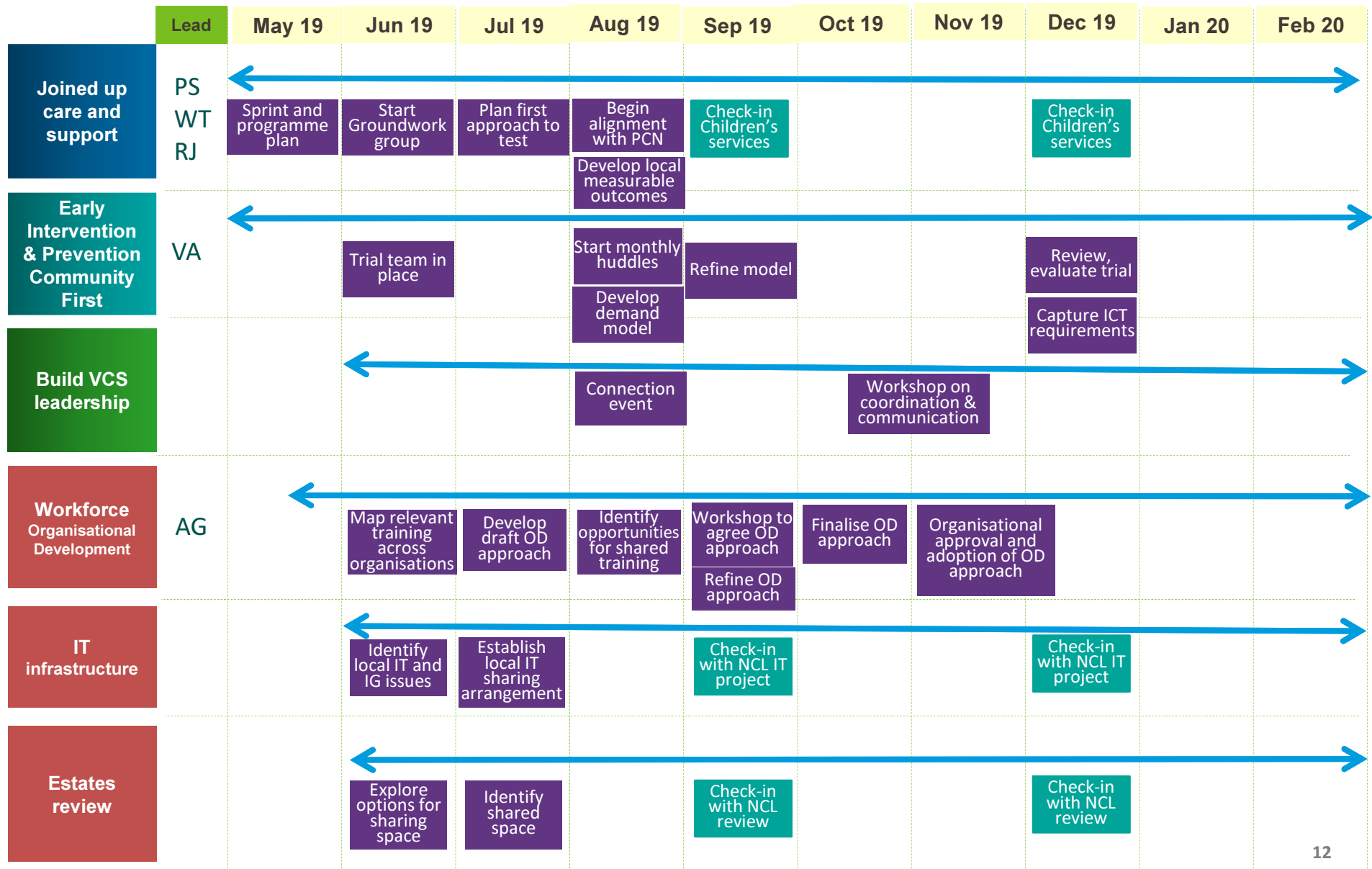
IT infrastructure

- Ensure access to IT across the locality
- Facilitate appropriate data sharing for joined-up care
- Use data and intelligence to design smart systems of early support

Estates review

- Share infrastructure and resources where possible
- Open up more spaces across organisations to allow for flexible working
- Identify spaces and opportunities for community participation
- Align with NCL estates review

Roadmap



Services in Haringey

		Haringey Council	Whittington Health	BEH MHT	MDTs	Other/Linked
Borough-wide	Specialist and Emergency	<ul style="list-style-type: none"> First Response Dementia Day Opportunities Assistive Technology Reablement Carers support 	<ul style="list-style-type: none"> Rapid Response Podiatry Specialist Teams (Heart Failure, Respiratory, Diabetes, Tissue Viability, Bladder and Bowel, Lymphoedema) 	<ul style="list-style-type: none"> Older People Mental Health Service Adult Mental Health team Inpatient mental health Children and Adolescent Mental Health (CAMHs) 	<ul style="list-style-type: none"> Learning Disability Locality Team Bed-Based Intermediate Care Care Home support team 	<ul style="list-style-type: none"> Hospitals Specialist Palliative Care London Ambulance Service London Fire Brigade Police
	Care and Support	<ul style="list-style-type: none"> Adult Social Care Children's social care 	<ul style="list-style-type: none"> District Nursing Community Therapy Increasing Access to Psychological Therapy (IAPT) 		<ul style="list-style-type: none"> CHINs & Primary Care Networks MDT teleconference 	<ul style="list-style-type: none"> Housing-related support
Place-based and integrated	Early intervention and prevention	<ul style="list-style-type: none"> Local Area Coordinator Community First Connected Communities Early Help 	<ul style="list-style-type: none"> Expert Patient Programme Supporting Self-management 			<ul style="list-style-type: none"> Home from Hospital (VCS) Job Centre Plus Navigators Social Prescribing
	Healthy, safe and well	<ul style="list-style-type: none"> Public Health commissioned services (smoking cessation, Physical Activity) Children's centres 				<ul style="list-style-type: none"> Schools Voluntary and Community Sector

Resources

Area	Resource required	Source
Coordinating and driving forward	Programme Management	<ul style="list-style-type: none"> - PS (HCCG) - WT (WH) - RJ (LBH) - VA (LBH)
	Project support	TBC
Organisational development	Plan and coordinate OD across organisations	- AG (HCCG & ICCG)
	OD materials, administration, venues	TBC
Engaging with stakeholders	Communication materials	TBC
Starting off locality working	Staff operational backfill and admin support	TBC
	Local IT needs and arrangements	TBC
	Estates/space to start MDT working	TBC

Top 3 Risks

No	What is the risk?	How will it be mitigated?
1	Limited staff engagement and capacity with the new way of working	<ul style="list-style-type: none"> • Organisational development • Adopt a learning approach • Give permission to staff to lead the change • Consider backfill or administrative support
2	Enablers (IT, estates) limit the speed and scale of change	<ul style="list-style-type: none"> • Work with partners to share resources and IT infrastructure where possible • Link with NCL IT and Estates work
3	Outcomes not met	<ul style="list-style-type: none"> • Establish a set of joint outcomes that are measured at regular intervals • Ongoing review of operational progress and outcomes through existing governance